



## 2sms Customer Comments



"You are amazing" – on the delivery of a Blackberry solution to connect into 2sms SMS system.

CAPITA

"We rely on the service for interviews all over the UK. I simply couldn't do my job so cost effectively without it".



"Unilever Research & Development have been using the 2sms offering for the last year, the service has been extremely reliable. We have employed the sms service on 5 of our intranet sites connected to our contacts database."

BAE SYSTEMS

"BAE SYSTEMS target their leadership population with key issues often needed at short notice. Using 2sms is superb for this."



"We rely on the service to deliver system notifications and regular progress updates of major system outages to senior account managers and other interested parties. We also use the system to confirm when the issues are resolved via our 2way message application. We can use SMS as well as email within the same 2sms software. I can see from three desks away when the message status has gone from red (pending) to green (successfully delivered)."



"We needed a rapid and reliable way of communicating (via the PC) with our cabinet and senior managers who are increasingly mobile. Delays in this basic communication were adding significant costs to our business and could reduce public service levels. I thoroughly recommend the service for Councils and anyone who has to reliably text many from a PC".

ALSTOM

"We needed a simple to use and reliable service. We have service level agreements that we have to comply with and timely communication is key to that. We wanted to eliminate managers calling up the RST (Rolling Stock Technicians) for service information and distracting them from their role. 2sms understood our need for 100% reliability at two key times (07.00 and 17.00 hours) every day, when our service alerts are sent out".

Transco

"Safety is Transco's top priority. The most important need is for me to be able to group text important messages to our industrial workforce from my manager. They are increasingly remote and mobile. Delays in this basic communication could greatly impact safety, adding significant costs to our business and reducing customer service levels. We have a duty of care to all employees, contractors and customers. This service ensures that we can communicate safety critical and also general issues rapidly by SMS".

